

# Waldringfield Parish Council

## Website Accessibility Statement

<https://waldringfieldparishcouncil.gov.uk/>

This website is run by Waldringfield Parish Council, maintained by the Clerk and the responsible Councillor. This site is hosted by Community Action Suffolk (CAS).

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

### How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- some PDF documents are not fully accessible to screen reader software

### What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [clerk@waldringfieldparishcouncil.gov.uk](mailto:clerk@waldringfieldparishcouncil.gov.uk)
- call the Parish Clerk on 01473 902652

We will consider your request and respond within 14 working days.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk: [clerk@waldringfieldparishcouncil.gov.uk](mailto:clerk@waldringfieldparishcouncil.gov.uk)

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Waldringfield Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

This website is mostly compliant with the Web Content Accessibility Guidelines (WCAG) 2.2, due to the non-compliances and exemptions listed below.

### Non-accessible content

The content listed below is non-accessible for the following reasons.

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.2 success criterion 1.1.1 (non-text content).

When we publish new content, we ensure our use of images meets accessibility standards.

### Content that's not within the scope of the accessibility regulations

#### PDFs and other documents

Some of our PDFs are essential to providing our services. For example, we use PDFs for agendas and policies. We plan to either fix these or replace them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish meet accessibility standards.

### How we tested this website

This website was last tested on 24 November 2025. The test was carried out by Waldringfield Parish Council. The test was performed using the Wave Accessibility software.

We tested the main pages from each drop-down tab from the Parish Council area of the website: <https://waldringfieldparishcouncil.gov.uk/>.

Although we aim to test and fix other areas of the main website platform within a reasonable timeframe, doing so now would be a disproportionate burden within the

meaning of the accessibility regulations. The Parish Council only employs one part-time member of staff who updates the Parish Council area of the website.

### **What we're doing to improve accessibility**

We are constantly looking at our website accessibility alongside our website developers and where we can improve on it we will. We follow a specific set of guidelines to ensure all our content meets the WCAG 2.2 Standard.

### **Preparation of this accessibility statement**

This website was last tested on 25 November 2025. The test was carried out by Waldringfield Parish Council.

This statement was reviewed, agreed and adopted at the meeting of Waldringfield Parish Council on 10 March 2026.